

# Accessibility support for E-content

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## Objectives



The aim of this session is to introduce you to:

- The support we offer to disabled users
- What accessibility testing we do at the library
- How we work with suppliers

## The Open University



Image source: The Open University

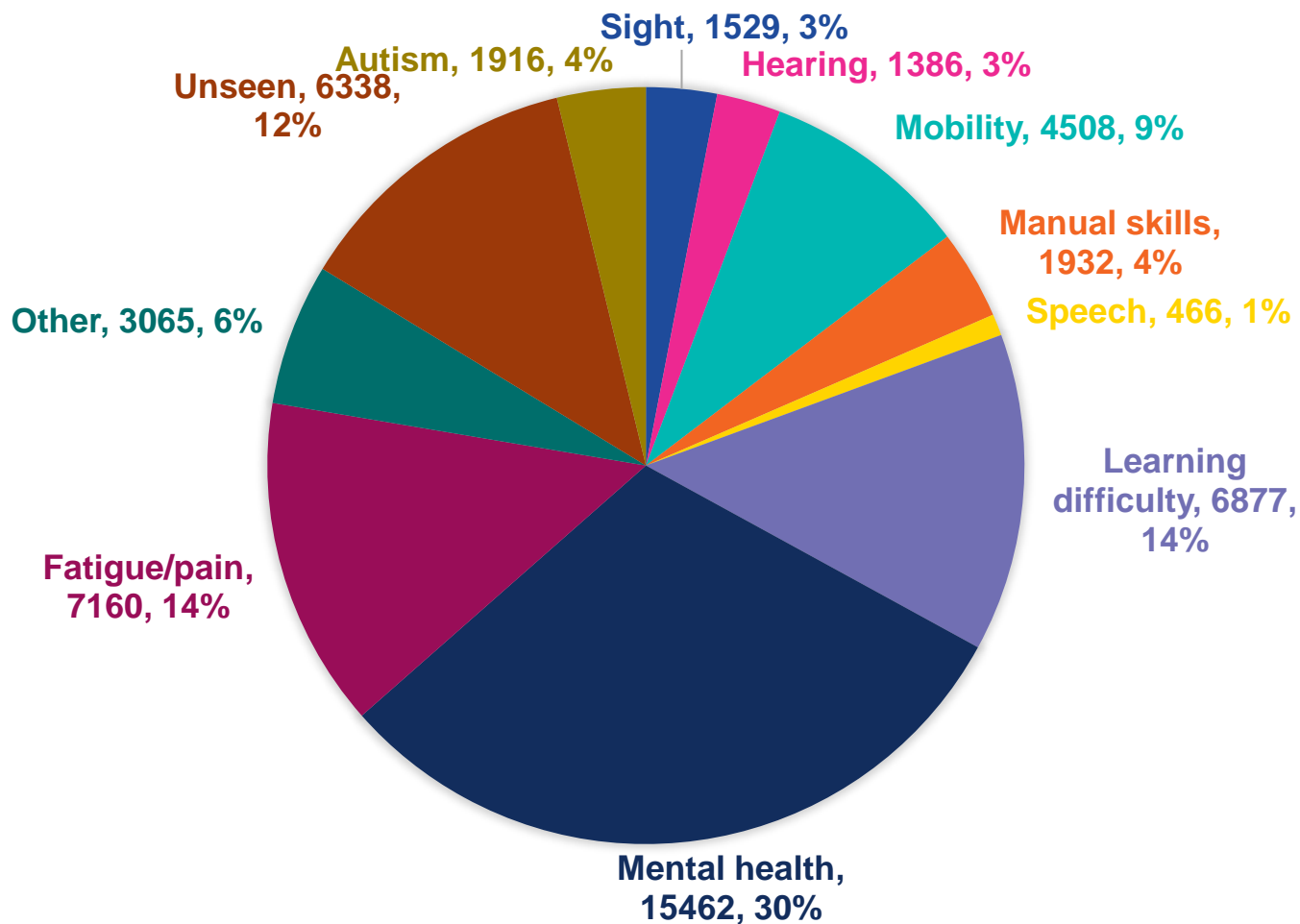
- One of the largest universities in Europe with **168,000+** students
- **23%** of OU UK undergraduates live in the 25% most deprived areas
- **32%** of students had one A level or a lower qualification at entry
- **27,800+** students with disabilities and **1,400** students in secure environments studied with us in 2018/19

[www.open.ac.uk/about/main/strategy-and-policies/facts-and-figures](http://www.open.ac.uk/about/main/strategy-and-policies/facts-and-figures)

<http://www2.open.ac.uk/about/annual-report-2018-19/#int-content>

# Disabled student numbers and disabilities


Disabled student numbers: 27800+ student



# E-resources and Accessibility

## Proactive accessibility



- Academic Liaison Librarian supports module team in choosing accessible content or making reasonable adjustments
- Test accessibility of databases (what we test for)
- Database accessibility tips for users  **Accessibility**

## Accessibility testing and converting



Article and book testing and converting for modules and activities;  
Test accessibility of individual ebooks, journal articles and videos

# Collaborating with suppliers



# Working with Suppliers

- Proactive/Reactive Accessibility
- Trials and new resources
  
- Test resources
- Identify and rank the issues
- Share the findings report with the supplier
- Demonstrate the problems to the publisher
  
- Publisher Library Advisory Boards
- SHERIF



# Services to support our disabled users

## Support available to disabled students



Our disabled users have access to the following services

1. Helpdesk – email, phone, 24/7 web chat
2. Supported literature search
3. SensusAccess – automated conversion service
4. Converting inaccessible resources found during independent study
5. RNIB Bookshare Pilot
6. OU Live Training sessions and Transcripts
7. Database Accessibility tips

**Any Questions**

**THANK YOU**



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