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Researching the researcher
Improving research student support at Middlesex University
Overview

• Where we were
• Project
• Changes made
• Outcomes
Library research support

Librarians
- 121
- Induction
- Library Guide

Research Information Team
- Repository
- Open Access
- Data
- Training

Research and Knowledge Transfer Office (RKTO)
- Researcher development programme

Plus Learning Enhancement Team
Our project

• Vision
• Strategy
• Project
• Research support group
Task and aspirations

• Identify and develop support
• Personal, convenient, visible, approachable
• Clear on our expertise
• Clear on our offer
What we did: Conversations

Research Degree Coordinators

- Conversation
- Fact finding
- Feedback

Results:

- Lack of knowledge
- Need for more training
- NVIVO and SPSS training
- RefWorks v others
- Students
- Support off site
What we did: Visits

Findings

- Researchers hard to reach
- Curricula for researchers
- Get NVIVO and SPSS to provide training
- Reassuring
What we did: Existing training

Attended existing sessions

• Publications
• Writing a literature review
Organisational change

- RKTO role reduced
- Training moved to Research Programme Admin team
New developments

- Human Books
- Student check list
- Enhanced training offer
  - Advanced research
  - Plagiarism and Referencing
  - Open Access
  - Repositories and Research Data
  - Writing
- 5 additional sessions
- In-house and webinars
- Research retreat pilot
Going forward…

**NVIVO**
- Training on site
- Free places for venue
- Nvivo days
- Nvivo champions

**SPSS**
- Chasing their offer
- Lynda.com
In conclusion

• Pragmatic practical changes
• Organisational change
• Improved training
• Good attendance
• Check list
• Work in progress…
Questions?