



Heriot-Watt University

- 1821 The world's first Mechanics' Institute, Edinburgh School of Arts established to "address societal needs by incorporating fundamental scientific thinking & research into engineering solutions"
- 1966 Royal Charter granted
- 29k students studying globally ~10k at UK campuses, ~3k at Dubai Campus, ~300 at Malaysia Campus, ~10k at Approved Learning Partners and ~6k Independent Distance Learners
- 6 Schools & 2 Postgraduate Institutes

Built Environment Textiles & Design

Engineering & Physical Mathematical & Computing

Sciences Sciences

Management & Languages Edinburgh Business School

Life Sciences Petroleum Engineering



University Strategic Plan 2013-18

- Key priorities
 - Learning, Teaching and the Student Experience
 - Research Intensification
 - Internationalisation
- Enabling strategies
 - Financial sustainability target 50% income growth
 - Effective professional services target 25% of income
- KPI Targets
 - NSS top 10%
 - Graduate employment top 10%
 - Entry tariff top 25%
 - Retention top 25%
 - Wider access 14%



Information Services – Strategic Challenges

Areas for specific strategic focus:

- Developing and delivering excellent support for students & staff.
- Developing and deploying information resources & facilities that match rapidly changing needs.
- Developing and managing high quality IT infrastructure & information systems to meet rapidly escalating expectations.



"The first *industrial revolution*, triggered by James Watt's improved steam engine in the mid-1770s... did not produce many social and economic changes until the invention of the railroad in 1829...

Similarly, the invention of the computer in the mid-1940s... it was not until 40 years later, with the spread of the Internet in the 1990s, that the *information* revolution began to bring about big economic and social changes"

Peter Drucker











