



# Engaging Students with Social Networking (Part 2)

USTLG

4<sup>th</sup> December 2012

Emily White & Timothy Collinson

UoP

Search Twitter...

Mentions



marleysky

@UoPlibrary, guys, we all love you for being open.

10 hours ago



xxreedy

omgosh boys in the @UoPlibrary need to SHUT UP.

12 hours ago



aquacat2

@UoPlibrary Will do, I only said it because I only came across it by chance on your twitter page and I have been on FB all day 'revising'

1 day ago



aquacat2

@UoPlibrary that's probably because no-one knows about it!

1 day ago



Lentileatleft

@UoPlibrary is the only place to be at 7.30am! Found a student collapsed facedown on the sofa and someone who brought their own printer...

2 days ago



kidkuni23

@UoPlibrary we need to make the library bigger !!

3 days ago



Mo91

At my 2nd home @UoPlibrary

3 days ago



Emmadw

@FleurP Though so - @timpaa had you on his UoP list :) @UoPlibrary

4 days ago



richboakes

24x7 opening at the Uni library has one minor issue. This may help raise awareness. goo.gl/xDbh7 @UoPlibrary

4 days ago

Direct Messages (Inbox)



simonevans117

You seen what this person is saying about you? s.exs.lv/5rm terrible things..

9 hours ago



AkatakpoN

When is the library going to subscribe to Estate Gazette journals on Westlaw?

3 weeks ago



PurpleDoorCR

Sorry for the late response, I only just saw the message. Yes that would be great, my email is james.preen@port.ac.uk, Thanks very much!

Dec 05, 09:32



PurpleDoorCR

I've heard your the expert on twitter,Any tips for getting more followers? Shall I follow everyone? I'm after max exposure to UoP students

Nov 29, 12:09



LiebertOnline

Thank you for following us on twitter. Learn more about the journal @ http://ow.ly/6vIbA TOC's, Open Access Papers, MSC submission, & more

Sep 27, 06:41



UOPITtraining

Hi, mentioned us on 15/6 re guidance on 'to grab a photo' and lack of copyright. Can't find a tweet by us on this, is it dealt with?

Aug 22, 10:16



UoPmoodle

Hello, who is in charge of this account? Do you have an email address I can contact you on please? Thank you.

Jun 27, 08:47



refdeskpress

Thanks for follow. Check out funny vid about our latest book -- 170,000 views. youtube.com/watch?v=tBmil\_E

Jun 21, 21:50

Sent Tweets



UoPlibrary

@marleysky ahh! That's made our day - thank you!

1 min ago



UoPlibrary

Assignment warning! Wikipedia is joining the SOPA protest on Wednesday and will be unavailable for much of day. The Library will be open!

16 hours ago



UoPlibrary

book lovers, animators, colour enthusiasts, and others will love this: youtube.com/watch?v=qYcSrl...

19 hours ago



UoPlibrary

Healthy Pompey website is useful for health advice and services in the Portsmouth area: bit.ly/rBLudA

23 hours ago



UoPlibrary

@aquacat2 Thanks for the retweet - If you'd like to publicise it on FB then find the post on our wall and click the share option :-)

1 day ago



UoPlibrary

@aquacat2 We have been publicising it via Facebook and Twitter. Please help spread the word by retweeting, it would be much appreciated.

1 day ago



UoPlibrary

Not many people have voted in our zoning survey, if you want to influence the way the library is zoned in future VOTE! facebook.com/questions/1015...

1 day ago





UoPlibrary


@Emmadw don't seem to be able to see the page, but have emailed you my known list

5 days ago

**Back** **Conversation**

 **marleysky** 1 day ago  
Our #Criminology's lecture is over so I'm sitting at @UoPlibrary again in one shoe as always. Have I ever said that I hate a new footwear?

**UoPlibrary** 1 day ago   
@marleysky kick both shoes off - pretty sure that's allowed in any of the zones :-)

 **marleysky** 1 hour ago  
@UoPlibrary, I'm in IS Open Access Area right now, sitting on the black-grey-yellow sofa without my shoes & working. Thanks 4 your advise!

**Back** **Conversation**

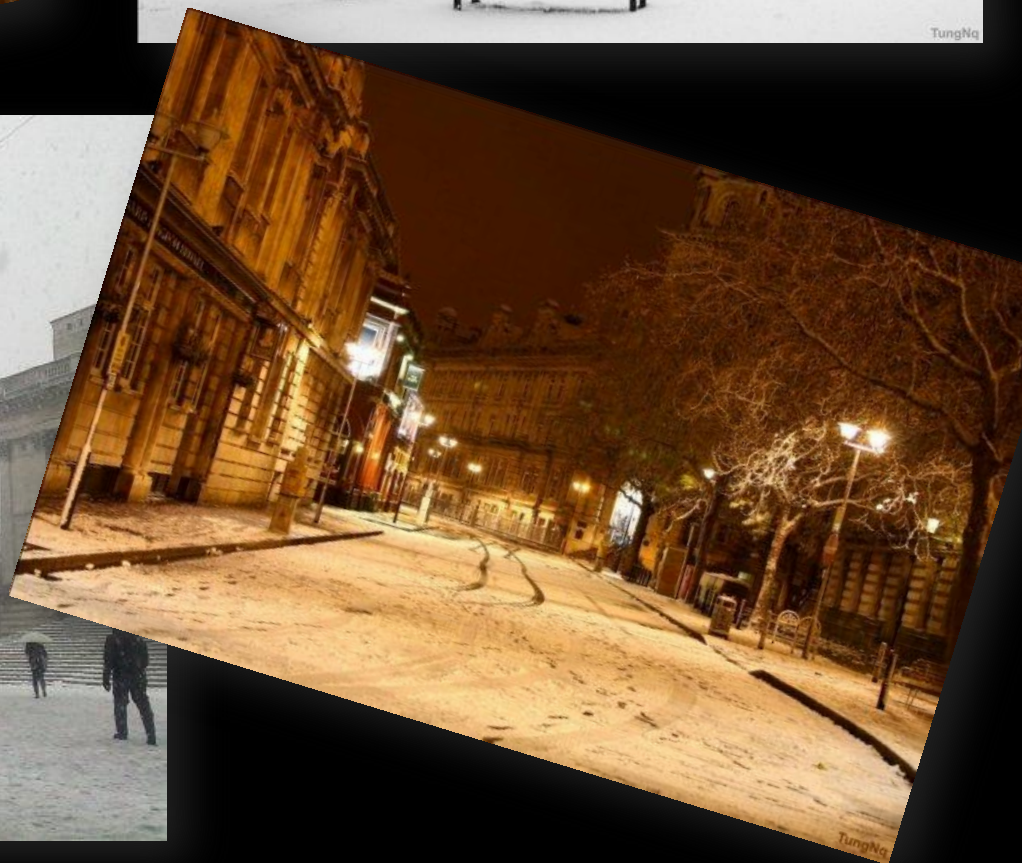
**AprilLou28** 1 week ago   
Gym tomorrow is an absolute must I have eaten the whole world this weekend #misspiggy

 **UoPlibrary** 1 week ago  
. @AprilLou28 Don't forget you can burn 70 or 80 calories an hour reading! <http://t.co/H3rcbHjF>

**kirstie\_jayne** 1 week ago   
@UoPlibrary @AprilLou28 hahaha best tweet

 **UoPlibrary** 1 week ago  
@kirstie\_jayne @AprilLou28 cheers! Have a good night and a good week to follow







Responding to student feedback

## You said ... We did ...

The Library should be open 24 hours, especially during exam time

We are opening the Library and Open Access Suite 24 hours a day, 7 days a week from 3 May to 3 June this year

More quiet study space needed

We have turned the first floor Group Study zone into a Quiet zone during the January exam period and will do so again in May

We have also opened up the Library Seminar Rooms as Quiet Study Rooms when they are not needed for teaching

Could we have more sockets for laptops?

We added over 60 sockets to the older part of the building during the summer

Library vacation opening times are not helpful for part-time students

We are opening the library until midnight 7 days a week over the Easter vacation, apart from the 4 days of the Easter bank holiday

More study spaces are needed

We have added extra study desks and PCs to the Second Floor Group Study Zone

We opened study rooms for Postgraduates which should help free more space for Undergrads in the main part of the Library

[www.port.ac.uk/library](http://www.port.ac.uk/library)

Responding to student feedback

## You said ... We did ...

Somewhere to quickly check your timetable and emails, network with friends or send a print is needed

We provided Quick Access terminals that allow access to all these services while standing

Could laptops be made available in the Open Access area?

We made 50 more laptops available (with the same software as the PCs – plus printing), increasing the overall number of computers available

Group working space is needed

We created space for different sized groups to work in, with soft seating and access to IT, power and data

In addition, the Open Access area will be open 24 hours from 3<sup>rd</sup> May for one month

[www.port.ac.uk/is](http://www.port.ac.uk/is)

**UoPlibrary** Portsmouth Uni Lib

Final year student? Don't forget you need to return all books and pay all fines by today.

3 Jun

**UoPlibrary** Portsmouth Uni Lib

Goodbye to all our final year students. We wish you good luck and lots of success!

3 Jun

**portsmouthuni** Univ. of Portsmouth by UoPlibrary

Event CANCELLED: Chaplaincy Day for Leavers - Friday 3. Our apologies for the short notice.

2 Jun

**UoPlibrary** Portsmouth Uni Lib

.@adamziyad thanks for that - feeding it into our report to directorate

2 Jun

**Emmadw** Emma by UoPlibrary

UoP - Students build a police-proof bike for lecturer  
[port.ac.uk/aboutus/newsan...](http://port.ac.uk/aboutus/newsan...)

2 Jun

**UoPlibrary** Portsmouth Uni Lib

We want your feedback on 24/7 opening! Take part in this Facebook Poll <http://tinyurl.com/3m5s64a> or tweet us your feedback  
[@UoPlibrary](https://twitter.com/UoPlibrary)

1 Jun

[adamziyad](#) Adam Ziyad  
24/7 library opening. really  
important and useful. best thing  
youve done  
1<sup>st</sup> June 2011



[thegreatmorass](#) Gareth C  
All books returned to [@UoPlibrary](#)  
, now just got to proof read this  
essay, hand it in tomorrow...and  
that's my time at  
[@portsmouthuni](#) over!  
26<sup>th</sup> May 2011



[joshgeorge53](#) Josh George  
Last time in the library this year I  
think. Emotional to say the least.  
Goodbye [@UoPlibrary](#)  
25<sup>th</sup> May 2011



[w177](#) Will Day  
[@UoPlibrary](#) 24 hour opening  
doesn't work. People are too  
loud. Security guards say nothing  
to them on their walk abouts  
24<sup>th</sup> May 2011



[CH1Z89](#) Jess  
Some people in [@UoPlibrary](#)  
really don't understand the  
meaning of QUIET ZONE!  
23<sup>rd</sup> May 2011



[Cal\\_Armstrong](#) Callum Armstrong  
[@UoPlibrary](#) is full of noisy  
eastern europeans doing no work  
[#suprisesuprise](#)  
19<sup>th</sup> May 2011



[james\\_r90](#) James Robertson  
[@williamreed10](#) [@shweemo](#)  
consol? i need to hit it up again,  
not getting a tan in [@UoPlibrary](#)  
17<sup>th</sup> May 2011



[spedz1990](#) Chris Spedding  
[@UoPlibrary](#) can you police quiet  
zones more as listening to  
people eating food and  
loud music doesn't  
help revision  
[#scandellous](#)  
16<sup>th</sup> May 2011



[Paul\\_F\\_Harris](#) Paul Harris  
[@ben\\_fishwick](#) [@UoPlibrary](#)  
The perils of 24hour opening  
hours?!

16<sup>th</sup> May 2011 (replying to Ben  
Fishwick also on the 16<sup>th</sup>)



[SophieHill](#) Sophie Hill  
Long day of revision ahead at  
[@UoPlibrary](#) !! Hate exams!  
16<sup>th</sup> May 2011



[ben\\_fishwick](#) Ben Fishwick  
Just walked into [@UoPlibrary](#), it's  
looking pretty grim.  
16<sup>th</sup> May 2011



[geoff\\_wong](#) Geoffrey Wong  
2 assignments down, 2 to go. Big  
week ahead, predicting a tough  
Thursday evening/night, spending  
it at [@UoPlibrary](#)  
8<sup>th</sup> May 2011



[jeshiebaby](#) Rajesh Camadoo  
Proof [@UoPlibrary](#) should be  
open 24/7 all year round  
6<sup>th</sup> May 2011



[godfrey4vp](#) Godfrey  
[@UoPlibrary](#) hows the libs doing  
with a 24/7 opening time? its one  
of my key manifesto aims  
3<sup>rd</sup> May 2011



[magictleaves](#) Melissa Flack  
Interesting night. At least I'm  
looking forward to getting work  
done at [@UoPlibrary](#) &  
[@portsmouthsu](#) now, this girl's  
out of party fuel.  
3<sup>rd</sup> May 2011



[Just\\_Kemi](#) RUKAYAT OLAYIWOLA  
So [@UoPlibrary](#) starts 24/7  
opening frm tomorw, ahhh am  
actuali excited, cnt wait for 2mrw  
nw :p legoo  
2<sup>nd</sup> May 2011



[alex\\_maher](#) Alexandra Maher  
[@UoPlibrary](#) I cannot believe how  
busy the library is at 4.19am. This  
24/7 thing is mental  
10<sup>th</sup> May 2011



@UoP Library mentions  
on Twitter  
re 24/7 opening

[DanielleStarr](#)

these 24 hour  
opening times are  
brilliant - may help to ease  
the lack of space during the day!  
10<sup>th</sup> May 2011



design @timpaa June 2011

### University of Portsmouth Library

24/7 trial opening - Don't mess it up! Hundreds of people are using the library during the night and we've had some really positive feedback. But... we are also getting antisocial use of library facilities by a minority of students, and high levels of rubbish in the library overnight. Please respect the library environment and recycle or dispose of litter in the bins available throughout the library.

Shaun McIlroy Agreed. I've been here 4 out of the last 6 nights and some people just mess stuff up for no reason. Also, get the room booking sorted because there is total contention on who has booked what room and most of the time its single users inside each. Very annoying.

Annie Wilson Yeah i think there should be a minimum of users per room..so you dont just get 1 or 2 sat in them.. apologies if there is already a minimum.

Shaun McIlroy I think there is Annie, it's just that nobody seems to stick to this rule claiming "their group" is on their way. #Sad.

James Smith Deactivate night access for the one's who spoil it?

Shaun McIlroy How would you prove that though?

University of Portsmouth Library Thank you for your comments on this subject. In answer to Annie's question there is a minimum number of three and a maximum number of six people allowed in the study rooms. If you have problems with study rooms please speak to the staff at the reception desk.



### University of Portsmouth Library

We have passed your comments to the Librarian in charge of the booking system and they gave this response.

1. We are setting up a new room booking system over the summer vacation which should solve some of the problems encountered using the ...current bookings system, which requires a good deal of staff intervention.

2. The current system does require a good deal of staff intervention, so it would be helpful if you could let me know when (date, what time of day) you have had the problems and whether you approached the team working on the Reception desk to help sort out the problem.

So if you've had or have specific problems let us know and we'll investigate

Shaun McIlroy Thanks 😊



## Is 24 hour opening a good idea?



- |                          |  |     |           |
|--------------------------|--|-----|-----------|
| <input type="checkbox"/> | Yes, I'll be in the Library at 2am!  | ... | 137 votes |
| <input type="checkbox"/> | Yes, but I won't be in the Library in the middle of the night!                   | ... | 45 votes  |
| <input type="checkbox"/> | Yes. The Facebook statuses are priceless!  | ... | 16 votes  |
| <input type="checkbox"/> | Beats paying rent  | ... | 8 votes   |
| <input type="checkbox"/> | Yes. It is so much easier to get a computer or laptop space and work comfortably | ... | 5 votes   |
| <input type="checkbox"/> | No, normal opening hours are just fine.  | ... | 5 votes   |
| <input type="checkbox"/> | Yes, but can you set up a tent and stay there for days?                          | ... | 3 votes   |
| <input type="checkbox"/> | Yes, it single-handedly help with improving my grades.                           | ... | 1 vote    |
| <input type="checkbox"/> | Yes and No :P  | ... | 1 vote    |

+ Add an option...

Asked by

221 votes · 12 followers



University of Portsmouth Library  
about a month ago · [Share](#) · [Edit options](#) · [Delete](#)

Ask friends

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- Wall**
- Hidden posts
- Info
  - Friend activity (1+)
  - Insights
  - Welcome
  - Library Induction
  - Essentials
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  - Events
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**About** [Edit](#)

Welcome to the University of Portsmouth Library's Facebook fan page.

**1,947**  
like this

**82**  
talking about this

**2,518**  
were here.

**Wall** University of Portsmouth... · Everyone (Most recent) ▾

Share: Status Photo Link Video Question

Write something...

 **Anna Burroughs**  
I am working on an assignment and I dont know how to reference this video in Harvard APA 5th edition <http://vimeo.com/25462279> please help.  
Like · Comment · 3 hours ago ·

 **University of Portsmouth Library** Hi Anna, referencing this video is same as referencing a web resource. Go to this link <http://referencing.port.ac.uk/dp/4113.html> and see the fifth example under 5th ed. which is for a youtube video, vimeo would be referenced in the same way. Also see the last paragraph on this page for a relevant tip!

**Harvard APA** **Harvard APA: Web page**  
[referencing.port.ac.uk](http://referencing.port.ac.uk)  
The details shown below have been compiled according to the guidelines available...  
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Daniella Gorianova

I am trying to access a journal article from park building and it would not open the pdf file. the article is "nixon, brezhnev and detente" and its on the wiley online library. It would very helpful if someone could advice me. Thanks, Daniela.

University of Portsmouth Library Hello Daniella. The reason why you cannot access the article is because it was published in 1991 and our subscription starts from 1997. It may be possible to make an Inter-Library Loan request but it may take between seven and ten days to arrive. Hope this helps!



Hannah Weaving

How do you reference a chapter of a book when the book has not been published yet, it is a draft chapter that a lecturer has given out to help with our unit and im unsure how to reference it for another piece of work.

University of Portsmouth Library Hi Hannah, your question has been passed to a librarian and we'll have an answer for you asap.

University of Portsmouth Library Hi again Hannah, here is the answer from the librarian  
We would call it a manuscript (Submitted for publication)

Standard form:  
Author, Initials. (year). Title of the work.  
Manuscript submitted for publication.  
...  
N.B. Title is in italics which may be lost in the transmission of this email.

There are examples at  
<http://referencing.port.ac.uk/dp/4239.html>

Hannah Weaving Thank you for getting back so quickly :)

Emma Holder

Does anyone else find it really annoying when you are trying to read a book which is covered in pencil marks from a previous user?! I am currently having to erase someone else's notes just so that I can effectively read the text :(

Jay Gurd I know what you mean, I end up reading what they have underlined in case these are the thoughts of a genius!! Good luck!!  
Xx

University of Portsmouth Library We agree! We try to rub out the really bad ones but you can imagine that with the number of books we have in the library it's a bit of a losing battle. If you come across any bad ones please tell the library assistant at the issue desk when you return it and we'll get the rubber out.